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MAR 2 4 1994

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY



John Hays
FCC Rate Regulation Impact Survey
Mass Media Bureau
Room 314
1919 M Street NW
Washington, D.C. 20554

Dear Mr. Hays:

Enclosed are the completed FCC rate regulation impact surveys for the ten largest Comcast systems, along with rate cards and channel line-ups as of April 5 and September 1, 1993.

In response to several of the line items in the survey, we have provided expanded information or clarifications within footnotes rather than providing a single amount within the form. We believe this method of presentation is a more complete and accurate reflection of the effects rate regulation has had on cable subscribers' bills and will also assist you in comparing our data to other cable operators.

If you have any questions or require further information, please contact me at (215) 981-7655 or Michael Tallent, Senior Vice President of Accounting and Administration at (215) 981-7509.

Sincerely

Donald R. Erickson

Vice President & Controller

Enclosures

DRE/dre

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# RECEIVED

## Little Rock, Cammack Village & Bryant

MAR 2 4 1994

Limited Basic\*\* \$ 7.59

FEDERAL COMMUNICATIONS COMMISSION Expanded Basic Service 12.02

OFFICE OF SECRETARY ValuePak ...50

Total Preferred Service 20.11

**Programming Service** 

**Equipment Rental** 

Standard Converter (Basic Only Customer)
Addressable Converter
Standard Remote
Additional Outlet

1.04
2.45
No Charge

**Service Charges** 

Hourly Service Charge 28.75
Minimum Service Charge (per visit) 28.75
Change of Service–No Truck Roll 1.99
Change of Service–Truck Roll 14.37

**Other Services** 

CableGuard .27
Whole House Pay 2.00

**Installation Rates** 

New Connect43.12Reconnect28.75Additional Outlet-Initial Installation14.37Additional Outlet-Separate Trip20.12Custom Installation/Hourly Rate28.75

**Premium Programming** 

 HBO
 12.00

 Showtime
 12.00

 The Movie Channel
 11.50

 Cinemax
 12.00

 Disney
 8.00

ValuePak Services (Purchased Separately)

TNT .38
TBS .25
Family .25
WGN .25

**Premium Combinations** 

Any Two Premium Channels 22.00
Any Three Premium Channels 31.50
Four Premium Channels 40.00

Above rates exclude fees and taxes.

Applicable franchise fees will be added to the total.

<sup>\*</sup>Disney will not be included in any combos.

<sup>\*\*</sup>Addressable Converter required

# STORER CABLE

## **CHANNEL LINE-UP**

### **EFFECTIVE SEPTEMBER 1, 1993**

<b>}</b>	CITECITY E SEI TEMBER 1, 1995	
LITTLE ROCK	CAMMACK VILLAGE	BRYANT
CHANNEL	PROGRAMMING CHOICES	
*1	VIEWER'S CHOICE 1	
2∙	KTVT, INDFORT WORTH	
3∙	KETS, PBS 2/MOR MUSIC TV	
4•	EDUCATIONAL ACCESS/MEU	
5∙	KARK, NBC-LITTLE ROCK 4	
6	ESPN	
70	WTBS, INDATLANTA	
8•	KATV, ABC-LITTLE ROCK 7	
9	WGN, INDCHICAGO	
10∙	KASN, INDLITTLE ROCK 38/FASH	IION CHANNEL
11•	GOVERNMENT ACCESS/C-SPAN II	
12•	KTHV, CBS-LITTLE ROCK 11/Z-TV	
13•	KLRT, FOX-LITTLE ROCK 16/HEAL	TH & FITNESS
14	BET/BLACK ACCESS	
15	THE NASHVILLE NETWORK	
16∙	THE WEATHER CHANNEL	
17	TNT	
18•	PUBLIC ACCESS/LEASED ACCESS	
19	HOME SHOPPING NETWORK	
*20	HOME BOX OFFICE	
21	FAMILY CHANNEL	
22	LIFETIME	
23	COUNTRY MUSIC TELEVISION	
24	NICKELODEON	
25	USA NETWORK	
26	DISCOVERY CHANNEL	
27 28•	VISN/ACTS/RELIGIOUS ACCESS KVTN, INDPINE BLUFF 25	
29	UNIVERSITY CHANNEL/THE LEARN	ITNIC CLIANINIEI
30	VH-1	VING CHAINNEL
31	CNBC	
*32	THE DISNEY CHANNEL	
33	HEADLINE NEWS	
34	CNN	
35	ARTS AND ENTERTAINMENT	
36	MTV	
37	C-SPAN	
*38	SHOWTIME	
39	CUSTOMER INFORMATION/E!	
*40	VIEWER'S CHOICE II	
*41	CINEMAX	
*42	THE MOVIE CHANNEL	
1}		

<sup>\*</sup> Denotes premium service

CUSTOMER INFORMATION 375-5755

SERVICE/REPAIR 375-0104

9/93 LK

<sup>•</sup> Denotes Limited Service Channel

## APRIL 1, 1993

# LITTLE ROCK CAMMACK VILLAGE & BRYANT

PROGRAMMING SERVICE	
LIMITED BASIC **	\$10.00
PERFERRED BASIC SERVICE	\$12.80
TOTAL PREFERRED SERVICE	\$22.80
EQUIPMENT RENTAL	
STANDARD CONVERTER	FREE - \$6.05
ADDRESSABLE CONVERTER	FREE - \$8.05
STANDARD REMOTE	INCLUDED IN CONVERTER RENT
ADDITIONAL OUTLET	\$3.50
SERVICE CHARGE	
HOURLY SERVICE CHARGE	\$0.00
MINIMUM SERVICE CHARGE (PER VISIT)	\$0.00
CHANGE OF SERVICE - NO TRUCK ROLL	\$5.00
CHANGE OF SERVICE-TRUCK ROLL	\$30.00
OTHER SERVICES	
CABLEGUARD	N/A
WHOLE HOUSE PAY	N/A
INSTALLATION RATES	
NEW CONNECT	\$45.00
RECONNECT	\$30.00
ADDITIONAL OUTLET-INITIAL INSTALLATION	\$20.00
ADDITIONAL OUTLET-SEPARATE TRIP	\$30.00
CUSTOM INSTALLATION/HOURLY RATE	\$25.00
PREMIUM PROGRAMMING	
НВО	\$10.50
SHOWTIME	\$8.50
THE MOVIE CHANNEL	\$8.50
CINEMAX	\$10.50
DISNEY	\$8.00
VALUE PAK SERVICE	
(PURCHASED SEPARATELY)	
TNT	N/A
TBS	N/A
FAMILY	N/A
WGN	N/A
PREMIUM COMBINATIONS	
ANY TWO PREMIUM CHANNELS	\$17.00
ANY THREE PREMIUM CHANNELS	\$25.00

\$33.00

\$41.00

ANY FOUR PREMIUM CHANNELS

FIVE PREMIUM CHANNELS

1/93

CHANNEL L	INE-UP STORER CABL	E
Channel	Programming Choices	
* 1	VIEWER'S CHOICE 1	
2∙	KTVT	
3∙	AETN, PBS-LITTLE ROCK 2	
4•	EDUCATIONAL ACCESS	
5•	KARK, NBC-LITTLE ROCK 4	
6	ESPN	
<b>7</b> •	WTBS	
8•	KATV, ABC-LITTLE ROCK 7	
9•	WGN, INDCHICAGO	
10•	KASN, INDLITTLE ROCK 38 GOVERNMENT ACCESS	
11•		
12• 13•	KTHV, CBS-LITTLE ROCK 11 KLRT, FOX-LITTLE ROCK 16	
14	BET/BLACK ACCESS	
15	THE NASHVILLE NETWORK	
16•	THE WEATHER CHANNEL	
17	TNT	
18•	PUBLIC ACCESS/LEASED ACCESS	
19	HOME SHOPPING NETWORK	
*20	HOME BOX OFFICE	
21	FAMILY CHANNEL	
22	LIFETIME	
*23	SHOWTIME	
24	NICKELODEON	
25	USA NETWORK	
26	DISCOVERY CHANNEL	
27	VISN/ACTS	
28	TBN/RELIGIOUS ACCESS	
29	UNIVERSITY CHANNEL	
30	VH-1	
31	CNBC	
*32	THE DISNEY CHANNEL HEADLINE NEWS	
33 34	CNN	
3 <del>4</del> 35	ARTS AND ENTERTAINMENT	
36	MTV	
37	C-SPAN	
38	FINE ARTS ACCESS	
39	CUSTOMER INFORMATION CHANNEL/E!	
*40	VIEWER'S CHOICE II	
*41	CINEMAX	
*42	THE MOVIE CHANNEL	
* Denotes premiur		
Denotes Limited		
LITTLE ROCK	CAMMACK VILLAGE BRYANT	
375-575	55 <b>375-0104</b>	
CUSTOMER INFOR		
COSTOMEN INFOR	IMATION SENTICE/REPAIR	

	FCC RA	TE REGULA	TION IMPAC	T SURVEY			
01. Community Unit ID#:	MD0098	05. Respondent Name:		Donald R. Erickson, Vice President & Controller			
02. Mailing Address (street):	8031 Corporate Drive	06. Respo	ndent Fax:	(215) 981-7365			
03. Mailing Address (city)	Baltimore		ndent Phone:	(215) 981-7655			
	MD 21236	08. Syster	n/Franchise:	System			
		CHAD	<u> </u>	0114	INITI O	HOUGEL	01.00
REGULATED SERVICES		CHAR	<del></del>	<del></del>	INELS	HOUSEH	
Describe Service Tier		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 Limited		\$6.95	\$7.66	16	14	168,220	169,390
10. TIER 2 Standard		\$17.20	\$15.33	23	28	167,625	168,759
11. TIER 3							
12. TIER 4							L
REGULATED EQUIPMENT		CHAR	GE	EQUIPME	NT UNITS	HOUSEH	OLDS
		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:	\$0.00	\$0.99	595	631	595	631
	Addressable:	\$0.00	\$0.00	N/A	N/A	N/A	N/A
14. Installation	Prewired:	See footnote (a)	See footnote (a)			See footnote (a)	N/A
	Unwired:	See footnote (a)	See footnote (a)	<b>A</b>		See footnote (a)	N/A
15. Service Change	Visit required:	\$9.95	\$33.82			See footnote (b)	See footnote (b)
	No visit:	N/A	N/A			N/A	N/A
16. Inside Wire		See footnote (c)	See footnote (c)	N/A	N/A	See footnote (c)	See footnote (c)
17. Remote		See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)
18. Additional Outlet		\$7.99	\$0.00	Not available	Not available	41,862	43,065
All Miscellaneous Maintenance (desc	eribe):						
19.							
20.							
All Miscellaneous charges (specify):					<del></del>	·	
21.							
22.							
23.							
24. Franchise Fee		See footnote (e)	See footnote (e)				
25. Total billed monthly charges for r		See footnote (f)	See footnote (f)				
26. Total subscribers receiving any re		168,220	169,390				
27. % of subs receiving a change in l	bill for reg svcs	Increase %	11%	Decrease %	89%		

FCC RATE REGULATION IMPACT SURVEY				
01. Community Unit ID#:	MD0098	05. Respondent Name:	Donald R. Erickson, Vice President & Controller	
02. Mailing Address (street):	8031 Corporate Drive	06. Respondent Fax:	(215) 981 – 7365	
03. Mailing Address (city)	Baltimore	07. Respondent Phone:	(215) 981 – 7655	
04. Mailing Address (state & zip):	MD 21236	08. System/Franchise:	System	

(a) Following are the standard installation rates as of April 5 and September 1, 1993.

	4/5/93	9/1/93
Prewired	\$49.95	\$33.82
Unwired	\$49.95	\$84.54

It has been our business practice to offer promotional installation rates to subscribers. For March 1993, our total installation revenue, which includes unwired and prewired homes, custom installations and upgrades/downgrades to unregulated and regulated services was \$50,414. The volume of installation activity for March 1993 was 3,102 prewired homes and 459 unwired homes. At this time, we are unable to determine the volume of installation activity for September 1993. The monthly average installation activity through August 1993 is 3,480 prewired homes and 631 unwired homes. Installation revenue has averaged \$77,842 per month.

- (b) We are unable to determine the volume of activity for changes in regulated services for March 1993 or September 1993.
- (c) Effective September 1, 1993, an optional inside wire maintenance plan is available to subscribers at a monthly charge of \$.33. It is not required to subscribe to this plan to receive any level of regulated service.
- (d) Remotes are not required to receive any level of regulated services. The March and September 1993 charges for a remote are \$4.25 and \$.41, respectively. There are 43,591 remote control units as of March 31, 1993 and 46,913 remote control units as of September 1, 1993.
- (e) Franchise fees are charged at 5.2% of a subscriber's bill for all services and equipment. The amount of franchise fees paid by each subscriber varies based on the level of services and equipment. The charge at 4/5/93 was 5%.
- (f) Total billed and projected monthly revenues for regulated services and equipment are as follows:

(000's)	Actual <u>March 1993</u>	Projected Sept 1993
Regulated Services	\$3,985	\$3,885
Converter	0	170
Installations/Service Changes	50	78
Inside Wire Maintenance	0	50
Remote	117	19
Additional Outlet	<u>307</u>	0
Subtotal	4,459	4,202
Franchise Fees (regulated)	<u>223</u>	<u>219</u>
Total	<u>\$4,682</u>	<u>\$4,42</u> 1



In order to comply with new and complex Federal law (The Cable Television Consumer Protection and Competition Act of 1992 - "The Cable Act"), cable companies must make certain changes in their business practices. Thus, Comcast will change certain cable terminology, the prices of some services, and charges for cable equipment. These changes take effect September 1, 1993 (see rate chart below) and will be reflected on your next statement.

MONTHLY SERVICES*	MONTHLY RATE
Limited Basic	\$ 7.66
Expanded Service	\$15.33
Value Pac (TNT, TBS, WOR, Sci-Fi)	<b>\$ .44</b>
CableGuard	\$ .33
PREFERRED SERVICE	
(Limited+Expanded+Value Pac+CableGuard)	<b>\$23.76</b>
Additional Outlets	No Charge
Addressable Converter	\$ 2.34**
Non-Addressable Converter	\$ .99**
Remote Control	\$ .41**
Cable Plus Magazine	\$ 2.60**
	Event or Movie Priced Individually
BLOCKBUSTER PREMIUMS (Ala Carte)	
(HBO, Showtime, or Cinemax)	\$15.49
SPECIALTY PREMIUMS (Ala Carte)	
Home Team Sports	\$13.65
Disney or Playboy	\$12.49
WITH PURCHASE OF ANY ONE BLOCKBUSTER	
Home Team Sports	\$ 9.65
Showtime, Cinemax, Disney, or Playboy	\$ 9.49
INSTALLATION AND SERVICE RATES*	
Hourly Service Charge (HSC)	\$33.82 per hour
Change of Service (Truck Roll)	\$33.82 per hour
Change of Service (No Truck Roll)	\$ 1.99
Unwired Home Installation	\$84.54
Prewired Home Installation	\$33.82
Additional Connection Installation at Time of Initial Installation	\$16.91 per set
Additional Connection Installation Requiring Separate Installation	\$33.82 per hour

<sup>\*</sup>All areas subject to county franchise fee based on total gross revenues. Addressable converter needed for remote option, pay per view, and Home Team Sports. Other restrictions do apply.

\*\*Plus 5% state sales tax.



To help you better understand the changes and their effect on you, we want to share some of the questions other customers have asked.

#### 1. When do the new rates take effect?

The new regulated cable rates are effective September 1, 1993. Because cable bills are sent out on different cycles, it may take until your October statement to reflect any adjustments due to you. Your next bill will show the new FCC regulated rates as well as the new itemized bill format.

#### 2. Will I get a refund if my rate goes down?

This depends on what billing cycle you are on. The new rates are effective September 1, 1993. If your previous bill included service after September 1, this bill will show a credit due to you for overpayment. For example, if your last bill covered service for August 15th - September 15th, then this bill will show an adjustment for the September 1st - 15th period. If, however, your last bill covered the August 1st - 31st period, and your next bill covers September 1st - 30th, then you are being charged the correct new regulated rates and no credit is necessary.

#### 3. What part of my cable service is regulated?

Federal law now governs most cable rates and charges except programming offered on a per program (such as pay-per-view) or per channel basis. Examples of per channel programming are premium services like HBO and Showtime and other cable channels available individually.

#### 4. Why do you list charges for converter boxes and remote controls and are they regulated?

Charges for equipment such as remote controls and converter boxes are regulated by the FCC and under law they require itemization on your monthly bill. The charge shown is the cost for providing the converter box and/or remote control for you.

#### 5. What is Value Pac?

Value Pac is the name of a group of cable channels that are now being offered as an optional purchase. This means you may buy all, some, or none of them. However, it is more economical to purchase the package. You now have a choice. Since you were previously receiving these channels, we'll continue to provide them to you. However, if for some reason, you want to delete some, or all of these channels from your service, please call us.

#### 6. What is CableGuard?

CableGuard is the name of our service insurance program which covers in-home visits for problems with subscriber owned equipment and wiring. If you don't have CableGuard, you will be charged an hourly service charge for the diagnosis and repair of problems which are not caused by Comcast's equipment. Service charges can be as high as \$35.00 per hour. The hourly service charges for your area were established in accordance with the FCC regulations.

#### 7. How is this different from before?

Previously, service protection was included in your Limited or Preferred cable service subscription fee. We are breaking out this charge in order to give you a choice in the type of service you want. If you are not interested in the same level of service protection you had before, please call us and we will delete the CableGuard charge.

We will do our best to keep you informed about other changes as a result of the new legislation. If we can answer any other questions about the new regulated rates, please feel free to call us at 252-0958 for our message HotLine with continuously updated information or at 252-1000 our Customer Service Center.



RR 1

# Comcast Channel Line-Up

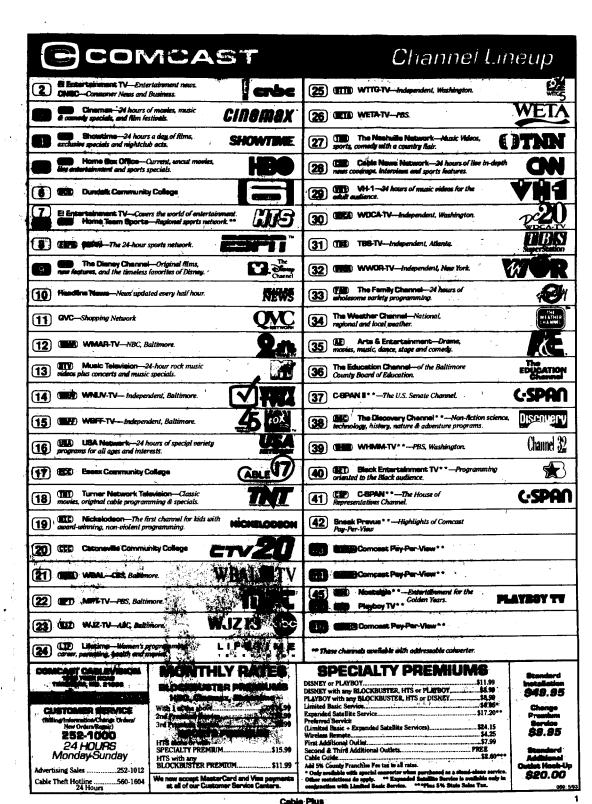
(EFFECTIVE 9/1/93)

CHANNEL #	NETWORK HOURS	CHANNEL #	NETWORK HOURS
02	<b>CNBC</b> - (6am-8pm)	27	TNN - The Nashville Network
02	Local Origination - (8pm-10pm M-F)	28	Nickolodoon
02	#! TV = (10pm-6am)	29	VH-1 - Video Hits 1
03	Cinemax	30	TNT - Turner Network Television
04	Showtime	31	WTBS Superstation
05	HBO - Home Box Office	32	WOR
06	CNN - Cable News Network	33	Sci-Fi Channol
07	HTS - Home Team Sports (11:30am-6am)	34	The Weather Channel
07	## TV - (6am-11:30am)	35	A&E - Arts & Entertainment Network
08	<b>ESPN</b> - The Total Sports Network	36	Board of Education
09	The Disney Channel	37	Lifetime Television
10	Hoadline News	38	The Discovery Channel
11	QVC - Home Shopping	39	WHMM
12	WMAR	40	The Family Channel
13	MTV - Music Television	41	CMT - Country Music Television (4am-4pm)
14	WNUV	41	Continuous Hits - Pay-Per-View (4pm-4ar
15	WBFF	42	ESPN 2
16	USA Network	43	<b>THE BOX -</b> (4am-12pm)
17	Essex Community College plus	43	CVS - Pay-Per-View (12pm-4am)
	American Disabilities Channel	44	<b>Z-Music -</b> (4am-12pm)
18	The Learning Channel	44	Sneak Prevue - (12pm-4am)
19	Dundalk Community College	45	<b>BET</b> - Black Entertainment Television
	plus NASA/Select TV	46	C-Span I
20	Catonsville Community College	47	C-Span II
	plus Mind Extension University	49	<b>EWTN</b> - Eternal Word Network (4am-12pm)
21	WBAL	49	Viewer's Choice - Pay-Per-View (12pm-4an
22	WMPT	50	Univision - (4am-12pm)
23	WJZ	50	Request 1 - Pay-Per-View (12pm-4am)
24	Home Shopping Network	51	Nostalgia Channel - (6am-8pm)
25	WDCA	51	Playboy - (8pm-6am)
26	WETA	52	Sneak Provue

During off-air hours, The Fashion Channel will be shown on channel 22, MOR Music will be shown on channel 26, Cable Health Network will be shown on channel 36, and Trinity Broadcast Network will be shown on channel 39.

Channel launches and changes are subject to final negotiations and maybe subject to further changes. Channel numbers may vary on cable ready equipment.

Therefore, please consult your manual for more information, or check channels 95 through 99.



	FCC RA	TE REGULA	TION IMPAC	T SURVEY	<del></del>		
01. Community Unit ID#:	MI0087	05. Respondent Name:		Donald R. Erickson, Vice President & Controller			
02. Mailing Address (street):	3008 Airpark Drive South	06. Respondent Fax:		(215) 981 – 7365			
03. Mailing Address (city)	Flint		indent Phone:	(215) 981-7655			
04. Mailing Address (state & zip):	MI 48507	08. Syster	m/Franchise:	Franchise			
REGULATED SERVICES		CHAR	CE .	CUAA	{NELS	HOUSEH	OLDS
Describe Service Tier		4/5/93	9/1/93	+	9/1/93		9/1/93
		\$8.95	\$10.43	4/5/93		4/5/93	
			<del>                                     </del>	17	21	32,858	32,879
10. TIER 2 Expanded		\$6.05	\$11.92	5	24	32,745	29,791
11. TIER 3 Tier		\$10.45	N/A	15	N/A	29,744	N/A
12. TIER 4		L	<u> </u>			L	L
REGULATED EQUIPMENT		CHAR	GE	EQUIPME	NT UNITS	HOUSEH	OLDS
		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:	\$0.00	\$0.73	3,114	3,088	3,114	3,088
	Addressable:	\$0.00	\$0.00	N/A	N/A	N/A	N/A
14. Installation	Prewired:	See footnote (a)	See footnote (a)		<u> </u>	See footnote (a)	N/A
	Unwired:	See footnote (a)	See footnote (a)			See footnote (a)	N/A
15. Service Change	Visit required:	\$20.00	\$14.55			See footnote (b)	See footnote (b)
	No visit:	N/A	N/A			N/A	N/A
16. Inside Wire		See footnote (c)	See footnote (c)	N/A	N/A	See footnote (c)	See footnote (c)
17. Remote		See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)
18. Additional Outlet		\$4.50	\$0.00	8,984	9,136	Not available	Not available
All Miscellaneous Maintenance (desc	cribe):						
19.							
20.							
All Miscellaneous charges (specify):							
21.							
22.							
23.							
24. Franchise Fee			See footnote (e)				
25. Total billed monthly charges for	reg services (f)	See footnote (f)	See footnote (f)				
26. Total subscribers receiving any r		32,858	32,879				
27. % of subs receiving a change in	bill for reg svcs	Increase %	10%	Decrease %	90%		

FCC RATE REGULATION IMPACT SURVEY				
01. Community Unit ID#:	MI0087	05. Respondent Name:	Donald R. Erickson, Vice President & Controller	
02. Mailing Address (street):	3008 Airpark Drive South	06. Respondent Fax:	(215) 981-7365	
03. Mailing Address (city)	Flint	07. Respondent Phone:	(215) 981 – 7655	
04. Mailing Address (state & zip):	MI 48507	08. System/Franchise:	Franchise	

(a) Following are the standard installation rates as of April 5 and September 1, 1993,

	4/5/93	9/1/93
Prewired	\$49.95	\$29.10
Unwired	\$49.95	\$58.20

It has been our business practice to offer promotional installation rates to subscribers. For March 1993, our total installation revenue, which includes unwired and prewired homes, custom installations and upgrades/downgrades to unregulated and regulated services was approximately \$12,000. The volume of installation activity for March 1993 was approximately 600 prewired homes and 50 unwired homes. At this time, we are unable to determine the volume of installation activity for September 1993. The monthly average installation activity through August 1993 is approximately 700 prewired homes and 60 unwired homes. Installation revenue has averaged approximately \$11,000 per month.

- (b) We are unable to determine the volume of activity for changes in regulated services for March 1993 or September 1993.
- (c) Effective September 1, 1993, an optional inside wire maintenance plan is available to subscribers at a monthly charge of \$.39. It is not required to subscribe to this plan to receive any level of regulated service.
- (d) Remotes are not required to receive any level of regulated services. The March and September 1993 charges for a remote are \$3.95 and \$.30, respectively. There are 6,987 remote control units in 6,702 households as of March 31, 1993 and 11,757 remote control units in 10,505 households as of September 1, 1993.
- (e) Franchise fees are applied at a rate of 4.326% to limited service and 4% to all other services and equipment on a subscriber's bill. The amount of franchise fees paid by each subscriber varies based on their level of services and equipment.
- (f) Total billed and projected monthly revenues for regulated services and equipment are as follows:

(000's)	Actual March 1993	Projected Sept 1993
Regulated Services	\$816	\$698
Converter	4	32
Installations/Service Changes	12	11
Inside Wire Maintenance	0	12
Remote	23	4
Additional Outlet	<u>32</u>	<u>0</u>
Subtotal	887	757
Franchise Fees (regulated)	<u>0</u>	<u>31</u>
Total	<u>\$887</u>	\$788

# **To All Comcast Cable Customers**

New federal regulations governing cable rates take effect September 1, 1993. As a result, your cable bill will look different and the total amount you pay for cable TV service may change. Federal law now regulates most cable rates and charges except for programming offered on a per-program (such as pay-per-view) or per-channel basis. Examples of perchannel programming are premium services like HBO and SHOWTIME and any other cable channels available individually. Your monthly bill will now list charges separately for programming, equipment and service calls.

New Conicast rates are listed below. Depending on the services you choose, your total bill may be more, less, or about the same as you pay now. Because of the formulas required to calculate the rates, a cable system may have more than one rate for the different areas it serves.

#### PRODUCTS AND SERVICE PRICE LIST

Programming Service Limited Basic	City of Flint 10.43	Surrounding Communities 10.37
Standard Service	11.92	11.86
Value Pak	.49	49_
Total Preferred Service	22.84	22.72
Equipment Rental		
Standard Converter	.73	.73
Addressable Converter	1.72	1.72
Standard Remote	.30	.30
Additional outlet	.00	.00
Augmonal outlet	.00	.00
Service Charges		
CableGuard	.39	.39
Hourly Service Charge	29.10	29.10
Minimum Service Charge (per visit)	14.55	14.55
Change of Service - No Truck Roll	1.99	1.99
Change of Service - Truck Roll	14.55	14.55
change of set field 11 dell 2001	14.55	14.55
Installation Rates		
New Connect	58.20	58.20
Prewired New Connect	58.20	58.20
Reconnect	29.10	29.10
Additional Outlet-Initial Installation	14.55	14.55
Additional Outlet-Separate Trip	29.10	29,10
Custom Installation/Hourly Rate	29.10	29.10
Monthly Program Guide	2.00	2.00
Additional Outlet Premium Services Charge	7.50	7.50
Premium Programming		
HBO & HBO2	14.20	14.20
Cinemax & Cinemax2	14.20	14.20
Showtime	14.20	14.20
The Movie Channel	14.20	[4,20
PASS	14.20	14.20
The Disney Channel	11.65	11.65
Encore (al a carte)	2.50	2.50
Yalue Pak Services (Purchased Separately)		
TNT	.37	.37
TBS	.25	.25
WGN	.25	.25
Discovery Channel	.25	.25
Packages		
2 Premium "Pick-a-Pak" (includes Total Preferred	43.45	43.33
Service, Converter, CableGuard, 2 Premium Channels,	73.73	70.000
and Monthly Guide)		
4 Premium "Ultimate Value" (includes Total Preferred	57.03	56.91
Service, Converter, CableGuard, Remote, 4 Premium	57,05	2417
Channels, and Monthly Guide)		
Chambel, and monding Suide,		

Your bills will contain detailed information. Comcast will do everything we can to minimize confusion during this transition. Let us know if we can answer any questions by calling

Above rates exclude fees and taxes.

Applicable franchise fees will be added to the total.

## COMCAST CHANNEL LINEUP

- 2 WJBK, Ch. 2
- Detroit, CBS 3 WFUM, Ch. 28 Flint, PBS/HSN
- 4 WDIV, Ch. 4 Detroit, NBC
- 5 WNEM, Ch. 5 Flint, NBC
- 6 WEYI, Ch. 25 Flint, CBS
- 7 WJRT, Ch. 12 Flint, ABC
- 8 WSMH, Ch. 66 Flint, FOX
- 9 WKBD, Ch. 50 Detroit, FOX
- 10 E! Entertainment TV
- 11 WXYZ, Ch. 7 Detroit, ABC 12 The Learning
- Channel
- 13 WAQP, Ch. 49, Ind.
- 14 Prevue Guide
- 15 CBET, Ch. 9 Windsor
- 16 Comcast **Community Network**
- 16 C-Span
- 17 Community Access I
- 18 Community Access II
- 19 WUCM, Ch. 19 PBS/Fashion Ch.
- 20 C-Span II
- 21 WKAR, Ch. 23 PBS/ValueVision
- 22 QVC Home Shopping
- 23 The Discovery Channel
- 24 WGN, Chicago
- **25 TNT**

- 26 WTBS
- 27 The Family Channel
- 28 USA Network
- 29 Nickelodeon
- 30 ESPN Sports
- **31 CNN**
- 32 CNN Headline News
- 33 The Weather Channel
- **34 MTV**
- 35 VH-1
- 36 CMT, Country Music Television
- **37 TNN**
- 38 ESPN 2
- 39 Arts & Entertainment
- 40 Lifetime
- 41 BET
- 42 Cartoon Network
- 43 Univision (Spanish)
- 44 CNBC
- 45 EWTN-Eternal **Word Television** Network
- 46 ENCORE (a la carte)
- 47 AMC
- **48 ENCORE**
- 49 The Movie Channel
- 50 HBO 2
- 51 HBO
- 52 CINEMAX
- 53 CINEMAX 2
- 60 Cable Video Store
- 61 PASS. Regional Sports/Travel Channel
- 62 The Disney Channel
- 63 Showtime
- 64 HSN2 (part time)
- 65 MOR (part time)

**PREMIUM CHANNELS** 

**NEW CHANNEL** 



Billing 235-9200

Repair 235-6100

Effective 9/1/93

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MONTHLY SERVICE CHARGES FOR 1993 EFFECTIVE 1/1/93
Lifeline Service 8.95
Economy Basic (Cable Lite)** + * 6.05
Satellite Services*** + 10.45
Super Basic - Total Cost
Basic Cable with the Disney Channel
Basic Cable with One Premium Service
Basic Cable with Two Premium Services*
Basic Cable with Three Premium Services, includes remote control \$54.15 Add \$6.25 for each additional Premium Service over three (3).
Additional Outlet with Basic Cable only 4.50
Additional Outlet with Basic Cable and same Premium Services as Primary TV set
Remote Control 3.95
FM Stereo \$ 4.00
The Cable Guide 1.50
Parental Lock(No Charge)
Pay Per View movies and special events can only be ordered by subscribers with the premium service converter.  *A special package rate is also available.  *Economy Basic available only with Lifeline service.  **Satellite Service and Economy Basic available only in conjunction with Lifeline Service.

# TRANSACTION CHARGES FOR 1993 EFFECTIVE 1/1/93

Standard Cable Installation*	449.95
Reconnect Cable Service	
Basic Cable Downgrade to Life Line/Economy Basic	449.95
Install Additional Outlet	
Install FM Service	
Add Premium Service (Deliver Converter)	
Add Premium Service (No Converter Delivered)	
Switch Premium Services	
Downgrade Premium Service (Deliver Converter)	
Downgrade Premium Service (No Converter Exchange)	
Transfer Cable to New Address	
Overdue Payment Pick-Up Fee	
Relocate Fee	
Non-Sufficient Funds Check Charge	
Late Fee	
Partly Ferrance and Company Partly	

<sup>\*</sup>Both Economy and Super Basic

1. N.

# CHHNNEL LINE UP

2	WJBK, Ch. 2	23	USA Network
	Detroit, CBS	24	Nashville Network
3	<b>WFUM</b> , Ch. 28	25	Black Entertainment
	Flint, PBS		TV
4	WDIV, Ch. 4	26	Arts &
_	Detroit, NBC		Entertainment
5	WNEM, Ch. 5 Flint, NBC	27	Headline News
	WEYL Ch. 25	28	TNT
6	Flint, CBS	29	Nickelodeon
7	<b>WJRT</b> , Ch. 12	30	ESPN Sports
<b>'</b>	Flint, ABC	31	CNN
8	<b>WSMH</b> , Ch. 66	32	Lifetime
	Flint, FOX	33	The Weather
9	<b>WKBD</b> , Ch. 50		Channel
	Detroit, FOX	34	MTV
10	E! Entertainment TV	35	VH-1
11	<b>WXYZ</b> , Ch. 7	36	The ramity Channel
i	Detroit, ABC	37	The Movie Channel
12	WTBS, Atlanta	38	HBO-2
13	<b>WAQP</b> , Ch. 49, Ind.	3 <b>9</b>	Home Box Office
14	Prevue Guide	40	Cinemax
15	The Discovery	41	The Disney Channel
	Channel	42	Showtime
16	Comcast Community	43	Univision (Spanish)
	Network	44	CNBC
16	C-SPAN	45	C-SPAN II **
17	Community Access I	60	Cable Video Store
18	Community Access II	61	PASS, Regional
18	C-SPAN II *		Sports
19	CBET, Ch. 9	Danni	um Channels
	Windsor	ricilli	um Cikihron
20	WGN, Chicago	*Sub	urb Channel
21	WKAR, Ch. 23 East Lansing, PBS	**City	of Flint Channel
22	QVC Home Shopping	Effecti	ve January 1, 1993
	1 F 0		



	FCC RA	TE REGULA	TION IMPAC	T SURVEY			
01. Community Unit ID#:	CA0463	05. Respondent Name: Donald R. Erickson, Vice Pre			on, Vice President	t & Controller	
02. Mailing Address (street):	1205 S. Dupont Ave.	06. Respo	indent Fax:	(215) 981-7365			
03. Mailing Address (city)	Ontario		indent Phone:	(215) 981-7655			
04. Mailing Address (state & zip):	CA 91761	08. Syster	n/Franchise:	Franchise			
REGULATED SERVICES		CHAR	GE	CHAN	NELS	HOUSEH	OLDS
Describe Service Tier		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 Limited		\$7.95	\$9.40	18	18	12,680	13,205
10. TIER 2 Standard		\$17.55	\$9.93	18	19	12,597	13,133
11. TIER 3							
12. TIER 4							
REGULATED EQUIPMENT		CHAR	GE	EQUIPME	NT UNITS	HOUSEH	OLOS
		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:	\$0.00	\$2.09	83	72	83	72
	Addressable:	\$0.00	\$0.00	N/A	N/A	N/A	N/A
14. Installation	Prewired:	See footnote (a)	See footnote (a)			See footnote (a)	N/A
	Unwired:		See footnote (a)			See footnote (a)	N/A
15. Service Change	Visit required:	\$19.95	\$27.75				See footnote (b)
	No visit:	N/A	N/A			N/A	N/A
16. Inside Wire		See footnote (c)	See footnote (c)	N/A	N/A	See footnote (c)	See footnote (c)
17. Remote		See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)
18. Additional Outlet		\$5.00	\$0.00	3,280	3,792	not available	not available
All Miscellaneous Maintenance (des	scribe):		_				
19.							
20.							
All Miscellaneous charges (specify)	:						
21.							
22.							
23.							
24. Franchise Fee		See footnote (e)	See footnote (e)				
25. Total billed monthly charges for	r reg services	See footnote (f)	See footnote (f)				
26. Total subscribers receiving any		12,680	13,205				
27. % of subs receiving a change in	n bill for reg svcs	Increase %	1%	Decrease %	99%		

FCC RATE REGULATION IMPACT SURVEY					
01. Community Unit ID#:	CA0463	05. Respondent Name:	Donald R. Erickson, Vice President & Controller		
02. Mailing Address (street): 1205 S. Dupont Ave. 06. Respondent Fax: (215) 981 – 7365					
03. Mailing Address (city)	Ontario	07. Respondent Phone:	(215) 981 – 7655		
04. Mailing Address (state & zip):	CA 91761	08. System/Franchise:	Franchise		

(a) Following are the standard installation rates as of April 5 and September 1, 1993.

	4/5/93	9/1/93
Prewired	\$39.95	\$33.30
Unwired	<b>\$39</b> .95	\$47.17

It has been our business practice to offer promotional installation rates to subscribers. For March 1993, our total installation revenue, which includes unwired and prewired homes, custom installations and upgrades/downgrades to unregulated and regulated services was approximately \$8,400. The volume of installation activity for March 1993 was approximately 370 prewired homes and 50 unwired homes. At this time, we are unable to determine the volume of installation activity for September 1993. The monthly average installation activity through August 1993 is approximately 420 prewired homes and 60 unwired homes. Installation revenue has averaged approximately \$7,000 per month.

- (b) We are unable to determine the volume of activity for changes in regulated services for March 1993 or September 1993.
- (c) Effective September 1, 1993, an optional inside wire maintenance plan is available to subscribers at a monthly charge of \$.29. It is not required to subscribe to this plan to receive any level of regulated service.
- (d) Remotes are not required to receive any level of regulated services. The March and September 1993 charges for a remote are \$4.50 and \$.29, respectively. There are 440 remote control units in as of March 31, 1993 and 2,185 remote control units as of September 1, 1993.
- (e) Franchise fees are charged at 5.02% of a subscriber's bill for all services and equipment. The amount of franchise fees paid by each subscriber varies based on the level of services and equipment. The charge at 4/5/93 was 5%.
- (f) Total billed and projected monthly revenues for regulated services and equipment are as follows:

(000's)	Actual	Projected
	March 1993	Sept 1993
Regulated Services	\$313	\$255
Converter	4	37
Installations/Service Changes	8	7
Inside Wire Maintenance	0	3
Remote	6	1
Additional Outlet	1 <u>5</u>	<u>0</u>
Subtotal	346	303
Franchise Fees (regulated)	7	<u>15</u>
Total	<b>\$3</b> .ડ	<u>\$318</u>

# RATE SCHEDULE - Effective September 1, 1993

Ontario, Upland, Rancho Cucamonga, Pomona, San Antonio Heights

SERVICE LEVEL	OLD RATE	NEW RATE
Limited Basic	\$7.95	\$9.40
Expanded Service (Not available without Limited Basic)	<b>\$17.55</b>	\$9.93
ValuePac	N/A	\$.51
(Includes the following channels available individually: A TBS & WGN, \$.26 each	AMC & TNT, \$.38 eac	rh;
CableGuard (Service Insurance)	N/A	\$.29
Total of above	\$25.50*	\$20.13
*Includes cost of converter box		
<b>SERVICE PACKAGES</b> – All packages include Limited Basic ar ValuePac and CableGuard, PLUS The Disney Channel.	nd Expanded Service,	
Enchanted Service	N/A	\$25.50
(No Converter Rox required with cable ready TV)		
HBO Multiplex* (3 channels of HBO)	\$30.98	\$30.98
Reel Deal* (Showtime and The Movie Channel)	\$30.98	\$30.98
Primetime* (HBO Multiplex and Reel Deal)	\$39.98	\$39.98
*Price includes converter box and remote control for prima	ry (1st) outlet.	
A LA CARTE PREMIUM SERVICES		
НВО	\$8.95	\$10.95
Showtime	\$8.95	\$10.95
The Movie Channel	\$8.95	\$10.95
Cinemax	\$8.95	\$10.95
The Disney Channel	\$8.95	\$10.95
OPTIONAL EQUIPMENT/SERVICES		
Cable Converter	N/A	\$2.09
(non-addressable for primary or additional outlet)		
Cable Converter (addressable for primary or additional outlet)	\$2.99	\$3.02
Additional outlet	\$5.00	No Charge*
Remote Control Unit	\$3.00	\$.53
Premium Services (on additional outlets, includes addressable converter)	\$7.99	\$7.99
Program Guide	\$1.50	\$1.50
*For additional outlets without a converter box or premiur	n services.	
SERVICE CHARGES Change of Service		\$1.99
(add or delete services, computer or in office transaction	only)	
Hourly service charge (add or delete services when a visit to the customer's ho	ome is required)	<b>\$27.75</b>
New connect of service (never wired home)		\$47.17
Reconnect of service (previously wired home)		\$33.30
Additional outlet installation (at time of initial install)		\$13.87
Additional outlet installation (after initial installation)		\$27.75
Late Charge		\$10.00

Prices do not include franchise fees or other taxes.





# Channel Line-Up Effective September 1, 1993

Ch.		erv. evel			rv. vel
2	KCBS - Ch. 2	L	27	Discovery Channel	В
3	Access/ME/U	L	28	KCET - Ch. 28	L
4	KNBC - Ch. 4	L	28	Country Music TV*	L
5	KTLA - Ch. 5	L	29	TBS	V
6	ESPN	В	30	TNT	V
7	KABC - Ch. 7	L	31	WGN	V
8	USA	В	32	AMC	V
9	KCAL - Ch. 9	L	33	PREVUE Guide	В
10	CNN	В	34	KMEX - Ch. 34	L
11	KTTV - Ch. 11	L	35	Nickelodeon	В
12	MTV	В	36	A&E	В
13	KCOP - Ch. 13	L	37	Viewers choice I	PV
14	QVC	В	37	CNBC‡	В
15	Primeticket	В	38	Cable Video Store I	PV
16	The Disney Chann	el P	38	C-SPAN‡	В
17	KDOC	L	39	Action I	PV
17	QVC II*	L	3 <del>9</del>	Sci-Fi Channel‡	В
18	KSCI - Ch. 18	L	40	VH-1	В
19	TNN	В	41	The Family Channe	l B
20	KRCA - Ch. 62	L	42	Headline News	В
21	Lifetime	В	43	BET	Ł
22	KWHY - Ch. 22	L	44	KHSC - Ch. 46	L
23	KVEA - Ch. 52	L	57	Cinemax	P
24	KVCR - Ch. 24	L	58	Showtime	P
24	MOR Music*	L	59	The Movie Channel	Р
25	HBO2	P	60	НВО	P
26	НВО3	P	61	TBN	L

L=Limited, B=Expanded V=ValuePac, P=Premium, PPV=Pay-Per-View

\*Available at completion of broadcasting schedule.  $\pm 7:00$  a.m. - 5:00 p.m. M-F

C1-OUM



## **1993 RATES**

SERVICE	1992 RATE	1993 RATE
BASIC SERVICE	£ 705	A 7.05
Limited Basic	•	(NO INCREASE) \$ 7.95
Expanded Basic	16.55	18.55
Basic	24.50	26.50
Senior Discount (10%)	22.05	23.85
VALUE PACKAGES		
Disney Deal		
Basic Cable, The Disney Channel,		
remote control	\$35.95	(DECREASE) \$30.98
Multiplex		
Basic Cable, 3 channels of HBO, remote control	\$29.99	\$30.98
генюе сопто	<b>\$47.77</b>	\$30.96
Reel Deal		
Basic Cable, Showtime, The Movie Channel,		
remote control	\$29.99	\$30.98
	4=2.22	400.70
Prime Time Basic Cable, Showtime, The Movie		
Channel, 3 channels of HBO,		
remote control	\$38.99	\$39.98
ADDITIONAL PREMIUM SERVICES		
Disney (added to any above package)	\$ 4.00	(NO INCREASE) \$ 4.00
Ala Carte		
Cinemax	8.95	(NO INCREASE) 8.95
ADDITIONAL SERVICES		
Additional Outlet	\$ 4.50	\$ 5.00
Additional Outlet with duplicated	4.50	7.00
packages or premium services Monthly Cable Guide	4.50 1.50	7.99 1.50
Remote Control	3.50	(DECREASE) 3.00
		5.55

Prices do not include franchise fees or city taxes

COMCAST' CHANNEL GUIDE

	BASIC	15	CNBC/Prime Ticket	41	CSPAN/BET	26	Pay-Per-View IV
2	KCBS (Ch. 2)	28	KCET (Ch. 28)	42	WGN		PREMIUM
3	Comcast Access	29	TBS	43	KVCR (Ch. 24)	16	НВО
4	KNBC (Ch. 4)	30	The Nashville Network	44	KMEX (Ch. 34)	<del></del>	
5	KTLA (Ch. 5)	31	Discovery	45	KVEA (Ch. 52)	17	HBO 2
6	ESPN	32	CNN Headline News	46	Video Jukebox	18	HBO 3
7	KABC (Ch. 7)	33	Prevue Guide	47	EWTN		
8	USA Network	34	Arts & Entertainment	48	Access Channel	19	CINEMAX'
9	KCAL (Ch. 9)	35	Nickelodeon	49			SHOWTIME
10	CNN Cable News Network	36	TNT	50			
11	KTTV (Ch. 11)	37	The Family Channel				
12	MTV	38	Lifetime	23	Pay-Per-View I	22	The Channel
13	KCOP (Channel 13)	39	Nortalgia	24	Pay-Per-View II		The Charles
14	QVC	40	V 1	25	Pay-Per-View III	27	HBO Selecciones

	FCC RA	TE REGULA	TION IMPAC	T SURVEY			
01. Community Unit ID#:	CA0895	05. Respondent Name:		Donald R. Erickson, Vice President & Controller			
02. Mailing Address (street):	1000 E. Santa Ana Blvd, #220	06. Respondent Fax:		(215) 981 – 7365			
03. Mailing Address (city)	Santa Ana	07. Respo	ndent Phone:	(215) 981 – 7655			
04. Mailing Address (state & zip):	CA 92701	08. Syster	n/Franchise:	Franchise			
							0150
REGULATED SERVICES		CHARGE		CHANNELS		HOUSEHOLDS	
Describe Service Tier		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 Limited		\$10.95	\$10.17	24	22	20,173	20,082
10. TIER 2 Standard		\$14.40	\$13.41	27	29	20,102	20,004
11. TIER 3							
12. TIER 4		l		<u> </u>			L
REGULATED EQUIPMENT		CHAR	GE	EQUIPME	NT UNITS	HOUSEH	OLDS
TIEGOD (TED E GOT MIZ.)		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:	\$0.00	\$0.00	71	78	71	78
10. Converter	Addressable:	\$0.00	\$2.55	21,004	21,372	16,402	16,817
14. Installation	Prewired:	See footnote (a)	See footnote (a)			See footnote (a)	N/A
1-7 Moderna	Unwired:		See footnote (a)			See footnote (a)	N/A
15. Service Change	Visit required:	\$0.00	\$15.42			See footnote (b)	See footnote (b)
<u> </u>	No visit:	N/A	N/A			N/A	N/A
16. Inside Wire		See footnote (c)	See footnote (c)	N/A	N/A	See footnote (c)	See footnote (c)
17. Remote		See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)	See footnote (d)
18. Additional Outlet		\$8.00	\$0.00	Not available	Not available	6,463	6,624
All Miscellaneous Maintenance (des	cribe):						
19.							
20.							
All Miscellaneous charges (specify):							
21. Property Tax Fee		\$1.29	\$0.00	N/A	N/A	20,173	0
22.							
23.							
24. Franchise Fee		See footnote (e)	See footnote (e)				
25. Total billed monthly charges for	reg services	See footnote (f)	See footnote (f)				
26. Total subscribers receiving any		20,173	20,082				
27. % of subs receiving a change in	bill for reg svcs	Increase %	1%	Decrease %	99%		

FCC RATE REGULATION IMPACT SURVEY					
01. Community Unit ID#:	CA0895	05. Respondent Name:	Donald R. Erickson, Vice President & Controller		
02. Mailing Address (street):	1000 E. Santa Ana Blvd, #220	06. Respondent Fax:	(215) 981-7365		
03. Mailing Address (city)	Santa Ana	07. Respondent Phone:	(215) 981 – 7655		
04. Mailing Address (state & zip):	CA 92701	08. System/Franchise:	Franchise		

(a) Following are the standard installation rates as of April 5 and September 1, 1993.

	4/5/93	9/1/93
Prewired	\$29.95	\$30.83
Unwired	\$29,95	\$77.08

It has been our business practice to offer promotional installation rates to subscribers. For March 1993, our total installation revenue, which includes unwired and prewired homes, custom installations and upgrades/downgrades to unregulated and regulated services was approximately \$12,600. The volume of installation activity for March 1993 was approximately 460 prewired homes and 40 unwired homes. At this time, we are unable to determine the volume of installation activity for September 1993. The monthly average installation activity through August 1993 is approximately 560 prewired homes and 50 unwired homes. Installation revenue has averaged approximately \$12,600 per month.

- (b) We are unable to determine the volume of activity for changes in regulated services for March 1993 or September 1993.
- (c) Effective September 1, 1993, an optional inside wire maintenance plan is available to subscribers at a monthly charge of \$.31. It is not required to subscribe to this plan to receive any level of regulated service.
- (d) Remotes are not required to receive any level of regulated services. The March and September 1993 charges for a remote are \$4.00 and \$.45, respectively. There are 4,677 remote control units in 4,677 households as of March 31, 1993 and 5,121 remote control units in 4,533 households as of September 1, 1993.
- (e) Franchise fees are charged at 5.5% of a subscriber's bill for all services and equipment. The amount of franchise fees paid by each subscriber varies based on the level of services and equipment. The charge at 4/5/93 was 5%.
- (f) Total billed and projected monthly revenues for regulated services and equipment are as follows:

(000's)	Actual	Projected
,	March 1993	Sept 1993
Regulated Services (3/93 includes property tax fee of \$26K)	\$496	\$472
Converter	0	54
Installations/Service Changes	13	13
Inside Wire Maintenance	0	6
Remote	28	2
Additional Outlet	<u>51</u>	Ō
Subtotal	588	548
Franchise Fees (regulated)	<u>29</u>	<u>30</u>
Total	\$ 1 <u>7</u>	<u>\$578</u>